



<<First Name>> <<Last Name>>

<<Address Line 1>>

<<Address Line 2>>

<<City, State, Zip-code>>

September 14, 2026

REMINDER: Your New Visa Debit Card is Coming Soon!

Dear <<First Name>>,

We're getting closer to the arrival of your new Health Advantage Credit Union Visa **debit card**.

As the upcoming card conversion approaches, we want to share important information about what to expect and how to prepare.

Important dates to keep in mind as we upgrade:

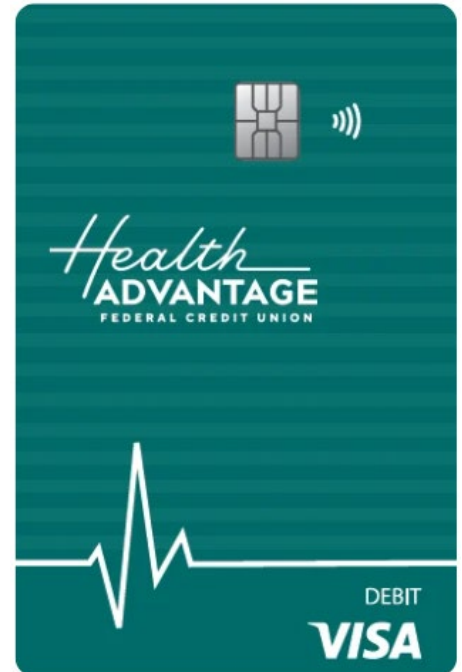
- **October 2nd:** Your new Visa debit card will have been mailed by this date. Once received:
 - Activate your new Visa debit card and begin using it immediately.
 - Destroy your old debit card and safely dispose of it.
- **October 17th -18th (Conversion Weekend):** We will be transitioning to a new Visa card processing platform. During the conversion weekend, your Visa debit card may experience temporary transaction limitations.

Learn more about updating recurring payments and **other important card information** by viewing our **FAQs** at healthadvantagecu.com/cardupgrade.

We appreciate your patience and cooperation as we complete this card conversion and prepare to bring you an improved card experience.

Sincerely,

Laura Crase
President/CEO



SCAN ME